

From: Anthony Phillips [mailto: [REDACTED] a]
Sent: Monday, 3 October 2011 9:44 AM
To: secretariat@rtirc.gov.au
Subject: RE: Regional Telecomm. Review public meeting: Kinglake - 6 Oct, 10am Kinglake Pub

Good morning

It is with regret that I advise that I am unable to attend.

For your information I would like to advise the following:-
I am currently with Optus and I operate from my Lap Top using a Wireless Dongle.

The problems that I experience most commonly are

i) Lack of reception on cloudy/overcast/windy/wet days. There are times when I cannot get any reception whatsoever. This frustrating to say the least and the time wasted is neither effective or efficient use of my time.

ii) Also it may be that I am working on a document/email and I will lose connectivity and have to reconnect.

Once again most frustrating.

The other major concern that I have is the cost to install ADSL. I have been quoted \$1,672 to connect initially and the \$459.25 per month thereafter. This is an initial annual outlay of over \$7,000. This cost is prohibitive particularly when one is on a tight budget.

Thank you for your time.

Regards

Tony

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