

From: Adrian & Julie Brown [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Sat 10/12/2011 4:34 PM
Subject: Telecommunications feedback

Thank you for the opportunity to provide feedback on the NBN.

Our family lives on a sheep and cattle property one hour drive from Longreach in Central Western Queensland. Our telephone, internet and mobile service are delivered via Telstra on a **wireless** network. Up until November 2007 we received those services via **satellite** and frequently had problems, especially in inclement weather. The wireless network has provided a far superior service in that it has been far more reliable, has enabled increased mobile coverage and faster/increased capacity internet. (We rely on the internet for some of our business and for the education of our children.) I did not see wireless mentioned in your easy to read report and wanted to ensure it was part of the suite of service delivery methods.

Sincerely,

Julie Brown

[REDACTED]

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