

From: Lee and Neil Duncombe [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Wed 7/12/2011 8:18 AM
Subject: mobile reception Laguna area NSW

We understand there is to be a review of Regional telecommunications and welcome the opportunity to comment.

We live 50 minutes from Gosford and 1 hour from Hornsby by car. It seems incredulous that we do not have mobile reception.

In particular, we do not have Telstra mobile reception and have to travel nearly 20 kilometres to collect/send messages either text or phone. Therefore we are not able to contact Telstra in case of a landline issue, nor are we able to contact emergency services, without travelling the 20 kilometres. This coupled with the inability to use any wireless technology makes life even harder.

Any moves the committee could take to rectify the situation would be greatly appreciated.

Lee and Neil Duncombe
[REDACTED]
Laguna NSW 2325

[REDACTED]