

**From:** Carol Evans  
**Sent:** Tuesday, 6 December 2011 3:45 PM  
**To:** secretariat@rtirc.gov.au  
**Subject:** Regional Telecommunications submission Bundaberg region

Herewith is my submission on the telecommunications in the South Bingera, Bundaberg region.

I only moved to South Bingera in May 2011 so may be unaware of important facilities available to this area.

However, the poor quality of reliable telecommunication from here is very apparent. Not just via mobile phone but landline also.

[REDACTED] is 20kms by road from Bundaberg Post Office but a million miles away as far as a reliable mobile phone service is concerned. Frequent drop-outs, absolute lack of coverage on 80% of our property & similar applies to our neighbours.

This housing estate has approx 150 homes, so we're not an isolated farm house in the middle of nowhere.

It does not matter which service provider, the reception is very poor. A booster is needed to bring our services up to a acceptable level.

This is most worrying as we approach another `storm season', a time when reliable communication is potentially essential and especially via mobile phone.

Broadband could not be described as `world class' either as I can only have ADSL1 through Telstra cabling here. This is quite restrictive.

It is not a mountainous region so providers cannot blame nature but rather lack of infrastructure and care for the well-being of the community.

Please add this Estate to the long list of areas requiring infrastructure upgrade in the near future.

Regards

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