

From: Michael Farris [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Fri 9/12/2011 12:02 PM
Subject: Submission Regional Telecoms Review

My experience with phones in the Laguna area is one of frustration. We did have a Telstra landline there which they cut off when we had our Telstra line at home cut off. We did not ask for the Laguna [REDACTED] to be cut off and now we would have to pay a connection fee to have it put back on. There is one spot along the boree track that gets mobile reception, it would be ideal and possibly life saving to have mobile reception upgraded in the area.

Regards,

Michael Farris