

From: Robert Gibson [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Mon 5/12/2011 2:28 PM
Subject: Submission Regional Telecoms Review

To whom it may concern.

We have a rural property at Laguna NSW where we live almost every weekend and most school holidays and long weekends. My partner and I are both avid users of the internet for both business and pleasure.

My wife leads a growing management consulting firm, while I work extensively in media production and have had no luck in gaining any high speed internet connection despite ongoing requests to all available service providers.

The latest setback came when we were told that there would be no further upgrades to local service until the NBN came online.

To say we are desperate for this vital service is an understatement (our current operating system doesn't even facilitate dial up) and I hope that this service will be made available asap.

Regards

Robert Gibson