

**From:** [REDACTED]  
**To:** secretariat@rtirc.gov.au  
**Sent:** Thu 8/12/2011 10:19 AM  
**Subject:** Submission Regional Telecoms Review

Hi

I live and work at Wollombi. I use ADSL to conduct video conferences with clients and exchange documents.

My ADSL modem syncs at 7.6 megabits/second but the throughput is usually only 3 megabits/second. At peak periods, it drops well below this. My ISP says that the Wollombi telephone exchange is overloaded.

Can you please put an upgrade of the Wollombi telephone exchange on your priority list.

Thanks,

Russell