

From: Cheryl Jakab [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Sat 3/12/2011 11:46 AM
Subject: NBN Submission-Ferenc Jakab

Dear sirs,

Those of us who cannot access fast broadband are at a competitive disadvantage. Whether for business or education, internet access and communication is becoming more and more the preferred method of interacting. For those of us with rural isolation problems, fast internet and therefore full assimilation in today's communications world is still only a dream.

For our family where much of our income is generated through publishing and communication with publishers, exchanging large documents through slow and unreliable connection makes it difficult for us to fulfil our business obligations satisfactorily and has cost us contracts. Our children have needed effective access to educational resources, especially in years 11 and 12. Again unreliable slow connection has significantly impacted on their ability to complete assignments and work effectively towards their VCEs.

My wife is completing a PhD and has frequent need to access research resources and make submissions. Waiting an hour for a library page to come up can be very frustrating.

Ironically, we live within 5 kms of the Maldon telephone exchange which is ADSL enabled, but due to noise and filtering equipment, which Telstra refuses to upgrade, we cannot be connected to the ADSL service. We live within 10 kms of Mount Alexander and can see the telecommunications towers but our Telstra wireless internet service is often down to the minimum connection speed and drops out frequently.

Wireless is often touted as the solution for Rural users but it is still too slow, and above all it is too susceptible to interference.

We can't wait for the landline NBN to be implemented in our area. We need fast reliable connection to the rest of the world. Please bring it in now.

Yours respectfully,

Ferenc & Cheryl Jakab