



6th December 2011

RTIRC Secretariat (DBCDE)
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Via email secretariat@rtirc.gov.au

Killarney Memorial Aged Care Ltd is a community owned and run, not for profit, residential aged care facility located in rural Killarney Qld. With the assistance of a Department of Health and Ageing subsidy program we are currently looking at setting up a telehealth service within our organisation.

With no doctor, ambulance or hospital based in town this facility will allow consultations with medical specialists without the need to travel large distances.

In investigating our options we have looked at the proposed role out of the NBN and discovered that the cabled service is currently scheduled to stop in Warwick Qld, approx. 35kms from us and that we will only have access to the NBN via the much slower (although faster than our current service) wireless.

This places us at a considerable disadvantage when trying to interact with the rest of the country, with the cabled areas operating at approx. 100mbs and Killarney left at approx. 12mbs with NBN wireless and seems to fly in the face of the improvements that the NBN should be delivering to us with regards to service delivery.

Communications for not just ourselves, but all the other businesses in town will be impacted, not to mention our excellent school.

It is our wish that consideration be given to extending the cabled NBN service to include Killarney Qld, so that we can be on a level playing field with the rest of the country and realise the full benefits that telehealth has to offer.

Yours faithfully

Brad Jones
Facility Manager