

**From:** Clarry Kitzelmann  
**Sent:** Sunday, 25 September 2011 8:11 AM  
**To:** secretariat@rtirc.gov.au  
**Subject:** Regional Telecommunications Review - Residential consumer

Greetings.

I would like to submit my view for consideration during the review.

I reside a little over 2km from the CBD of Maryborough, Queensland; in Jocelyn Parade, Granville.

Presently we are unable to make use of the mobile telephones whilst inside our residence. To make use of the mobile telephone network I have to walk out into the street. We have two service providers, one for my wife's and one for my mobile telephones - Optus and Telstra.

This is not an isolated example with just our particular services. I have noticed other nearby residents standing in the street using their mobile telephones. A neighbour went to the expense of buying an "external antenna" device, but found that of little or no benefit.

Regards,  
Clarry Kitzelmann

