

From: Julie & Kieth Osborne [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Tue 13/12/2011 9:46 AM
Subject: Telecommunications Services in rural and regional areas SUBMISSION.

To: The Department of Broadband, Communications and the Digital Economy.

Dear Sir/Madam,

We live approximately 220 kms from Sydney and approximately 90 kms from Newcastle.

We have no mobile reception.

We have no "free-to-air Television.

We have limited Radio reception – during the day-but lose reception at night. (whether am/fm/digital)

We do have Satellite Internet and Television reception– although seriously affected by wind, storms, and cloudy conditions.

However, we regularly lose power and have no Satellite communication. During "black outs" we cannot communicate at all.

Nevertheless, we still do have the old "copper wire" connection – which does give us communication during storms – and "power outages".

If it is "turned off" – we have no personal, or business connections.

We have no guarantee of an NBN connection.

We are 300 metres from a roadway – and are seriously concerned that we will lose all communications etc during storms, floods, and bushfires (when we lose Power).

Sincerely,

Keith Osborne and Juliet Osborne.

[REDACTED]

HALTON NSW 2311

[REDACTED]