

From: Carole Parbery [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Wed 26/10/2011 8:50 AM
Subject: Mobile Phone Coverage

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My submission is brief. I wish to advise that the above address is my residential address and the mobile service here is extremely limited. Fortunately I do not have to rely on it to run a business but for regular usage it is very inconvenient. Both my children live some distance away and we rely on sending text messages as it is a cost effective way of communicating. However, messages that get sent during the day are not usually received until the early hours of the following morning.

Additionally, I have an investment property at Scotts Head NSW. As the house is occupied by holiday makers some of the time, and used by myself at other times I choose not to have a landline phone at that property and therefore rely solely on mobile phone usage. There is virtually the same problem at Scotts Head as there is at Mandalong with an appalling lack of mobile coverage in that area as well. So much so that the local real estate agent chooses NOT to have a mobile phone as it is more of a hindrance than a benefit to his business operation.

I thank you for the opportunity for me to express my concerns regarding lack of mobile coverage in both areas upon which it is relied.