

Satellite Issues – Bedourie State School.

- Websites are slow to open – often computers will time out before applications have been downloaded
- The more children working on the computers at the same time, the slower the whole system is
- Admin staff find it difficult to complete financial tasks if students are using the computers whilst they are trying to complete tasks – pages simply won't download
- Elluminate is used by Education Queensland for professional Development of staff, as well as for student instruction in a second language which is compulsory for students in Years 6 & 7. Once again, the speed of the connection is not allowing all parties access to the site. One person connected at a time works okay (is marginal at times) but once multiple connections start happening, students continually drop out. At times our whole system goes down simply because we were trying to get multiple access
- Once access to Elluminate has been gained, it is almost impossible to navigate away from that page and open another site, as the connection will be lost
- There have been times over the course of this year that the school has had no internet connection at all – once it was for three weeks – due to the fact that the satellite broadband width cannot handle the updates that the Education Queensland system is running
- This is all extremely frustrating, as students are expected to use the internet on a daily basis to assist with their learning, and at the moment they are spending more time trying to maintain connections than they are actually using the internet for learning
- Teachers find it frustrating and extremely time consuming to source relevant materials necessary for instruction when connections are so slow and unreliable

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