

From: Aptrak Stud [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Mon 5/12/2011 11:51 AM
Subject: Submission Regional Telecoms Review

I read that "The consumer network wants public feedback about coverage to submit to the federal government's regular Regional Telecommunications Review", on **Mobile coverage black spots** BY ALISON BRANLEY 03 Dec, 2011 04:00 AM.

Please be aware that Murray's Run Rd Laguna has very little consumer network, I live at perhaps one of the better spots for telecom networks & whilst I do have Broadband, it was only available on an old copper line & is far from perfect, my fax line is easily affected & has to be 'reset' at the exchange every so often (a couple of times a year – depending on the storms) whilst my mobile coverage is on a good day only, no cloud & the planets appear to have to be in perfect alignment. Yes, another black (well very dark grey) spot.

Murray's Run Rd is a regional road, home to many residents (for a country area) & if there is an accident the chances of mobile phones working are very slim.

I run a business from home, here on my property on Murray's Run Rd. It is like being 20 years behind time as I can't be contacted by mobile or access emails except in my office as modern-day technology doesn't work out here.

I hope this improves so we aren't always missing out, both for business AND safety.

Yours faithfully,

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