

From: Marian Rumens [REDACTED]
Sent: Thursday, 1 December 2011 3:39 PM
To: secretariat@rtirc.gov.au
Subject: Submission

I would like to make a submission to the Regional Telecommunications Review.

Name: Marian Rumens

Address: [REDACTED]

State: Queensland

Postcode. 4352

Phone: [REDACTED]

Email: [REDACTED]

The population of Murphys Creek is about 450 (This was in 2006 but of course it's grown since then)

In January 2011 Murphys Creek was flooded by a wall of water that came down the range from Toowoomba. The landline power was cut before the flood so that our only communication was Telstra mobile phone and that signal is very sparse in Murphys Creek.

Only a very small part of Murphys Creek could and does receive the Telstra signal. I found out about the flood from my son in Gladstone who emailed me. Nobody else seemed to know it was coming.

The Telstra mobile phone tower is currently being 'repaired' and the tower Optus put up was withdrawn four months after the flood. We have no or very little mobile coverage. At least we have the landline but that always goes out during storms. Our television coverage is haphazard. I had to buy my daughter and me a satellite dish so that we could watch tv.

We don't just want NBN we need NBN. We can only get bare ADSL at the moment but I guess we should be thankful we can get any internet. We are approx. 15 mins. drive from a doctor (Withcott) and 30 mins drive from an hospital (Toowoomba) We are not profitable enough to attract services from commercial enterprises. Our only hope is govt. sponsored NBN. I know this is probably a futile exercise but for the sake of our village I had to try.

Thank you for your attention
Marian Rumens