

From: John Schwarz [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Fri 2/12/2011 10:29 PM
Subject: Telecommunication Review- Submission for the Committee to consider

AN EXAMPLE OF THE HARDSHIPS USING INTERNET DIAL UP SERVICE

Following on from my original email- the 2nd hand modem did stop working after I sent the email. But fortunately our local Optus shop still had a new internal modem on their shelves that they had not been able to sell up until yesterday.

So went on line this morning to download my emails after deleting about five sixths of the Spam ones yesterday at the library and transferring the large ones to a CD to bring home manually.

Before 6am I went on line this morning to hopefully download all current emails to Mozilla Thunderbird, and reply to messages etc..

From 5.58approx- 6.08am 16 of the 24 emails successfully downloaded and then a big one stopped coming.

So tried to open up the Bigpond homepage, and log on to my webmail from home, intending to delete that large one, that was blocking the others..

Finally after about 3/4 of an hour, my virus filter had updated, I had downloaded 16 of the 24 messages, and I was still trying to open up my webmail on Bigpond, as it was taking so long to just open up the Bigpond homepage to logon, so I gave up and disconnected, and will have to wait until next week to see what those other emails were about, hoping that they were all just Junk mail, and not urgent ones.

Thank you for replying... I will wait further developments eagerly, after the review has been completed,

Jenny Schwarz