

From: rsmith [REDACTED]
Sent: Thursday, 1 December 2011 3:08 PM
To: secretariat@rtirc.gov.au
Subject: Say on regional issues

The Chairman,
Ms Sinclair,

I wish to register my disappointment at the slow progress in providing fast but economical Internet at Ballina, 2478.

There is no apparent competition to Telstra services.

No Optus and so the monthly costs for comparable Internet services are about \$30/m higher than towns with an Optus service.

I would like to see fast broadband with fewer dropouts.

Mobile is no real answer.

Fibre optic is the obvious answer but in the meantime can Internet providers other than Telstra be encouraged even mandated so there is some form of competition

Thank you,
Richard Smith
[REDACTED]