

**From:** JANET STUART [REDACTED]  
**To:** secretariat@rtirc.gov.au  
**Sent:** Thu 8/12/2011 3:23 PM  
**Subject:** Submission Regional Telecoms Review

Dear Sirs,

Address is [REDACTED] Laguna.

At present we do not have service for a mobile phone or broadband..  
We are on dial up and dependent on the phone line which is a constant problem, as it reaches us from the valley below, via the side of a cliff and attached to trees etc. Very unsatisfactory as you can appreciate.

Would be interested in hearing if this can ever be improved upon..

J Stuart