

From: Rosemary [REDACTED]
To: secretariat@rtirc.gov.au
Sent: Wed 7/12/2011 4:29 PM
Subject: re phone conversation with Amanda

Further to conversation with Amanda today, please find following details

1. re Digital reception TV

With the old Analog Tele there was only occasional reception interference, but now with the Digital Television, the interference is more frequent, as soon as some windy weather its hard to get signal, even on the local channels.

Our aerial is a roof mounted digital aerial & has a balan box. The neighbours have similar aerials to ours but we are unable to afford to get a super doper Tower aerial on the roof..& it is not certain that this would fix this new digital problem anyway.

We are located in Berkeley Vale on the south/western side of Tuggerah Lake on NSW Central Coast

There are tall casuarinas trees around the lake.

The nearest reception towers are at Forresters Beach and Newcastle.

Any assistance in improving reception from these towers, would be much appreciated.

2. Internet connection

We have ADSL .. & have had poor connection problems for some time eg: no signal, network error messages...Bigpond have replaced the modem a few times now, but this doesn't seem to resolve things...ie: Good for a while then goes down again. Bigpond, do their best with tech help & linesman testing, but each time resolved, the same thing happens again and again.

3. Telephone

don't have a mobile phone, but do have a long range XDECT fixed line phone, in order to get the best reception on the home phone.

Your assistance would be much appreciated in improving the "communication black hole" that seems to be around here

Hope this helps, please contact me if you need further info

Many thanks & would you kindly keep my private details confidential

Rosemary Wood

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